

Robert W. Sherman III

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Career Objective:

Seeking a challenging position to use my support background and knowledge in GE Security Access Control Systems, as either a System Administrator for a large company or work for a Large Security Systems Integrator, as a key person providing customer support.

Formal Education:

Florida Atlantic University	1 1/2 years towards BA in Computer Science
Palm Beach Junior College	1975 AA Computer Science degree
U.S.A.F Extension Institute	1967-1968 Computer Design & Repair
Palm Beach Junior College	1963-1964 Electrical Engineering
Forest Hill High School	Graduated June 1963

Work Experience:

Access Control Integration., INC. – Memphis, Tenn 38127 – Manager: Milt Newman
October 2007 - Present

Position: GE Security Software Support, Field Tech, AutoCad Designer, and Web Master

Automated Gates Construction Co., INC. - Bartlett, TN, 38134 – Manager: Milt Newman
July 2005 – October 2007

Position: Contract System Administer for a new Picture Perfect AIX P3.0/4.0 system.

Duties: I provided all startup programming of the system for doors, readers, digital inputs, outputs. I created sql report programs for the end user. I help the field installers with the installation of field controllers, readers, and required interface modules. I provide end user support to admin personnel and users at four different facilities using this system. I have also created several system user guides. I work with GE Security, testing new software and report problems and help resolve system issues with PP3.0/4.0.

GE Security (formly Casi-Rusco)- 791 Park of Commerce Blvd, Boca Raton, Florida, 33487
September 1997 – April 8, 2005

Customer Support Department

Position : Senior Customer Support Engineer

Duties: To support GE Security Business Partners and End users worldwide with the installation, setup, upgrading, and programming of GE Security /Casi-Rusco, Security Access control systems. These systems are controlled on IBM Aix OS on Risc/6000 computers, Redhat Linux OS on Dell PowerEdge servers, and older UnixWare Pentium base computers using SCO Unix. I support installation and upgrades of our Picture Perfect 1.52, 1.55, 1.70, 2.0 and 3.0 versions, Web Browser Versions 1.0 -1.4, AccessVision 1.0 -2.0 client workstations with AccessVision Photo badging system softwares on Windows 95, 98,2000, NT and XP computer systems.

These systems may be a Single Host, Enterprise Network or Redundant systems.

I have a good working knowledge for the installation of the Video Monitoring systems sold by GE Security known as Facility Commander.

I have been a key support person for the CARMA, Card Access Reporting Management Software. I have also been key support person for VISITOR software.

I also have a good support background in installing and troubleshooting the many interfaces connected to Picture Perfect systems, such packages as, Alliegiant, American Dynamics, Pelco, Kalatel, Panasonic, Stentofon, and EST.

I have a good working knowledge with Informix SQL for Picture Perfect systems and MYSQL used for the CARMA database.

I have made many trips to customer sites to help and train business partners to install or upgrade systems per the customers requirements.

Some of those customer sites were Citigroup, Visa International, SouthTrust Bank, StorageTek, TeleTech Holdings, Clemson University, California State University at Monterey, Hanford Flour Daniel, Norad, and BrightHouse Networks.

I helped install and program our Picture Perfect system, in our Boca Raton facility in 2000. I continued daily to function as the System Administrator and to add more to it. In the last year, we added a GE division in St. Paul, Mi and added a manufacturing facility in North Carolina. I traveled to the St. Paul facility, installed micro controllers and readers, programmed the system, and trained a local person to do the badging. We badged over 250 people before leaving 1 day later.

I also have at home, a Dual Processor, Raid 5, 5 disks, Dell 2400 PowerEdge system, two other Dell systems and a laptop, with which I do testing and training of all the softwares, I support for GE Security. I maintain dialup and highspeed network lines for customer connections while working after hours support from home.

I have created many documents using Word, for both internal and external support of fellow support personnel and customers.

Past work Experience:

Motorola - 8000 W. Sunrise Blvd, Plantation, Florida 33322

October 1978 - June 1997 Engineering Computing Department

Position: Cad Systems Admin, Systems/Software Acquisition, and PCB/IC Designer Training.

Bendix, Avionics Division - Cypress Creek, Ft. Lauderdale, Florida

March 1975 - October 1978 - Cad/Cam Design Dept - Position: Senior PCB/IC CAD Designer

RCA Computer Systems Division - Palm Beach Gardens, Florida

April 1965 - June 1975 - Position: CAD PCB Designer and Processing Systems Operations

Military Service:

Combat Security Air Police, U.S.A.F. - 12/1965 - 11/1969 - Honorable Discharge

Air Crew Member, 79th Airborne Early Warning Squadron, U.S.A.F. Reserves

12/1969 - 11/1974- Honorable Discharge

Technical Education Courses:

GE Picture Perfect 4.0 Certification	GE Security - March 2007 - 40 hours
GE - Picture Perfect 3.0 Install/Ops	GE Security - March 2005 - 8 hours
GE - PP 3.0 Linux Install	GE Security -February 2005 -12 hours
GE - CARMA 3.0 Install/Ops	GE Security - February 2005 - 8 hours
GE - Secure Perfect 6.0 Install/Ops	GE Security - January 2005 - 24 hours
GE - Secure Perfect 6.0 Imaging	GE Security - January 2005 - 4 hours
GE - GX002 SQL Fundamentals	Thomson NETg - October 2004
GE - GX012 Databases	Thomson NETg - November 2004
GE - GX019 Networking	Thomson NETg - October 2004
GE - GX017 MS Win XP User	Thomson NETg - October 2004
GE - GX015 Linux Fundamentals	Thomson NETg - October 2004
GE - GX005 Internet Basics	Thomson NETg - October 2004
GE - Facility Cmdr Workshop	GE Security - May 2004 - 8 hours
Networking with TCP/IP	Global Knowledge - Orlando, Fl - June 2001 - 40 hours
Windows 2000 Pro and Server	Productivity Point Intl - Sunrise, Fl - May 2001 - 40 hours
Visual Basic	Piper High School Adult education, Sunrise, Fl -Summer 1998
CASI-RUSCO Secure Perfect 1.0	CASI-RUSCO - May 1998 - 40 hours
CASI-RUSCO Redundant systems	CASI-RUSCO - Nov 1999 - 40 hours
CASI-RUSCO Enterprise Systems	CASI-RUSCO - Nov 1999 - 40 hours
CASI-RUSCO Systems Admin	CASI-RUSCO - Sept 1997 - 80 hours
CASI-RUSCO Picture Operator	CASI-RUSCO - Sept 1997 - 40 hours
CASI-RUSCO Portrait Operator	CASI-RUSCO - Sept 1997 - 16 hours

Other Courses that have added to my Unix and Computer background while in the CAD career field

Advanced Unix Operations	Nova University - Mar 1996 - 40 hours
Windows NT Admin	InterGraph - Jan 1995 - 24 hours
HP Systems Admin	HP - Dec 1994 - 40 hours
Unix Scripting	Nova University - June 1993- 40 hours
C+ Programming	Nova University - 1992 - 80 hours
Metaphase Database Admin	Mentor Graphics - Jan 1996 - 40 hours
Metaphase Database User	Mentor Graphics - Jan 1996 - 16 hours
Mentor Design Architect	Mentor Graphics - Mar 1993 - 40 hours
Mentor Board Designer	Mentor Graphics - 1993 - 40 hours
Mentor Ample Language	Mentor Graphics -1993 - 40 hours
Sun Gerber Plotting/Gateway	Computervision - Aug 1991 - 40 hours
AutoBoard PCB Design	Computervision - Aug 1991 - 40 hours
CaddsStation System Manager	Computervision - Boston, Mass - Mar 1989 - 40 hours
CDS4000 System Operations	Computervision - Orlando, Fl - Mar 1989 - 40 hours
IBM 4381 VM/CMS O/ S	IBM - Dallas, Texas - July 1987 - 40 hours
CBDS PCB Design/ Schematic	IBM - Dallas, Texas - July 1987 - 80 hours
Advanced Mechanical Design	Computervision - Boston, Mass - Oct 1981 - 40 hours
Advanced PC/ES Design	Computervision - Boston, Mass - June 1981- 40 hours
Basic PC/ES Design	Computervision - Boston, Mass - July 1981 - 40 hours
GDSII IC Designer	Calma IC Systems - San Jose, Calif. - Oct 1980 - 80 hours
PCB / IC Designer	Bendix Avonics - Ft. Lauderdale, Fl - 1975 -1977 - 160 hours
Fortran, Cobol, Basic	Florida Atlantic University - Boca Raton, Fl - 1977-1978

IBM /RCA Main Frame Systems	Palm Beach Junior College - Lake Worth, Fl - 1973-1975
RCA Main Frame Systems Ops	RCA Corp - Palm Beach Gardens, Fl - 1970 -320 hours
RCA Systems Operator	RCA Corp - Palm Beach Gardens, Fl - 1965 -80 hours

Working Knowledge of Current Hardware as listed:

- * IBM Risc/6000 Servers
- * Dell PowerEdge 2400/2500/2600 series servers
- * Dell, IBM, and other Desktop Computer systems

Working Knowledge of O/S systems for:

- * IBM Aix 3.2, 4.2, 4.2.1, 4.33, 5.1, 5.2
- * Redhat 7.1, 7.2, 7.3, AS, ES Linux
- * SCO UnixWare 2.03, 2.1.1, 2.1.2, 2.1.3
- * Windows 95/98/2000/NT/XP/Vista